

# Installing GlobalProtect Remote Access Client

DPS uses Palo Alto GlobalProtect for remote access to the DPS Network. Only authorized users will have access to GlobalProtect. Principals or Department Executive Directors may request access for their staff by contacting the DoTS Service Desk.

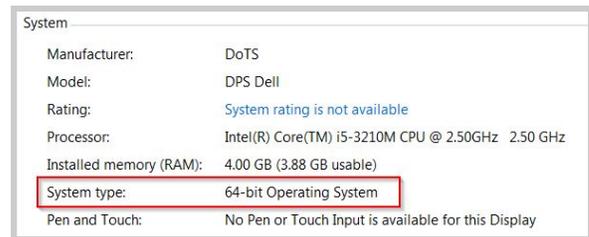
GlobalProtect is available for the following Platforms:

1. [Windows](#)
2. [MAC](#)
3. [Apple](#) iOS (ipad, iphone)

## Windows

### 1. Determine Windows Operating System - 32-bit or 64-bit

- a. On Windows 10, in the search bar type **Explorer** and Open **File Explorer**. and Right-Click **This PC**, Choose **Properties**.
- b. On Windows 7, open the **Start Menu** and Right-Click **Computer**, Choose **Properties**.



### 2. Navigate to VPN Client Download

Navigate to <http://vpnclient.dpsk12.org>.



### 3. Download the GlobalProtect Client

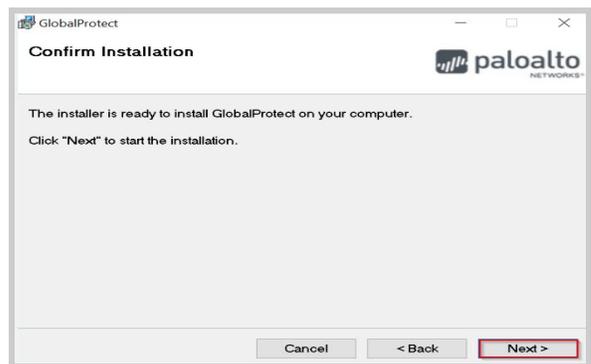
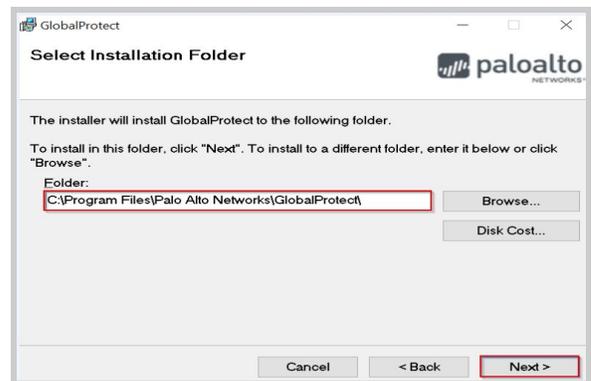
# Installing GlobalProtect Remote Access Client

- Select** the **bit version** corresponding to your computer.
- The **.msi** installation file will download.
- Open** the wizard. **Important:** indicate the file is safe if anti virus application shows a warning.
- Click **Next**.



## 4. Install GlobalProtect Client

- Click **Next** on the Select Installation Folder. Use the default folder.
- Click **Next** on the Confirm Installation to continue.



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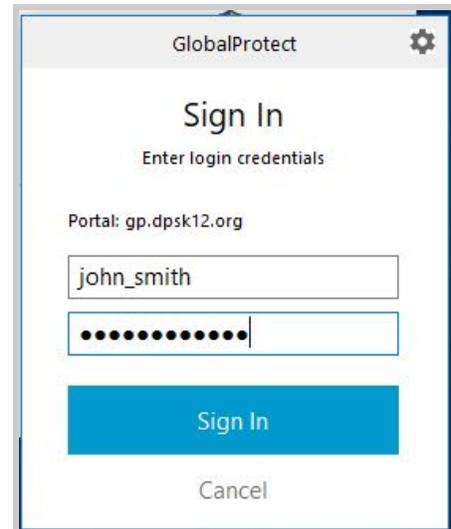
## 5. Installation Complete.

- Enter **gp.dpsk12.org** into the Portal Address field.
- Click **Connect**.

Note: A new world icon will display in your start-up icons for future use.



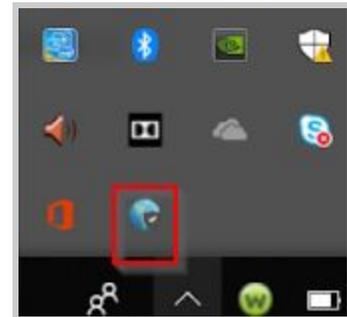
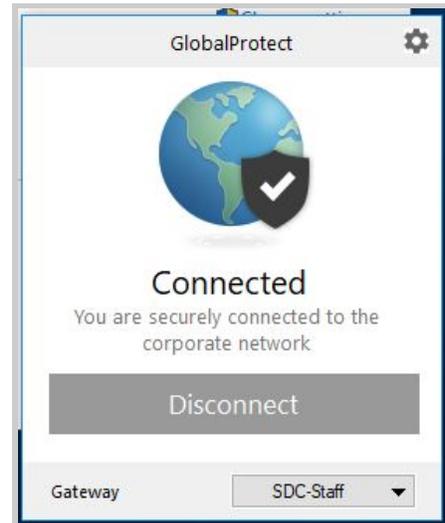
## 6. Log into the GlobalProtect Gateway using your DPS login.



# Installing GlobalProtect Remote Access Client

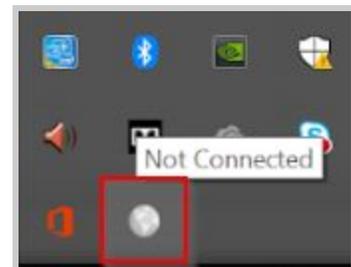
## 7. Success! You are now connected to DPS.

The Globe Icon in the System tray will show connected.



## 8. How to Reconnect GlobalProtect

In the future, click the **Globe Icon** in the System tray to open the login prompt and reconnect.

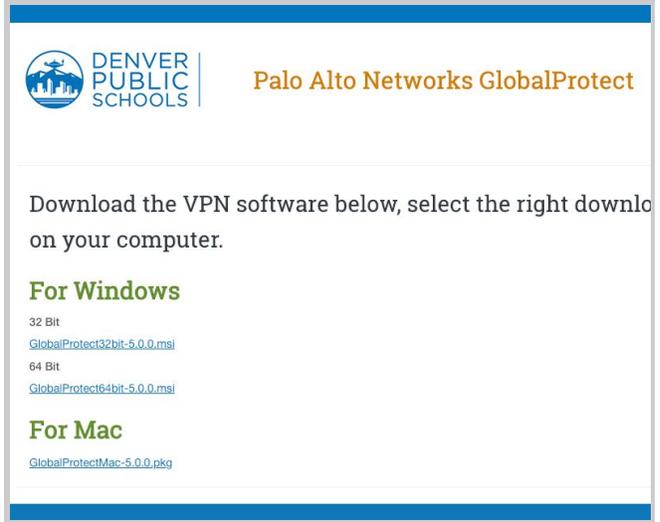


# Installing GlobalProtect Remote Access Client

## MAC

### 1. Navigate to VPN Client Download

Navigate to <http://vpnclient.dpsk12.org>.



The screenshot shows the Palo Alto Networks GlobalProtect download page. At the top left is the Denver Public Schools logo. To the right is the text "Palo Alto Networks GlobalProtect". Below this, it says "Download the VPN software below, select the right download on your computer." There are two sections: "For Windows" with links for "32 Bit" ([GlobalProtect32bit-5.0.0.msi](#)) and "64 Bit" ([GlobalProtect64bit-5.0.0.msi](#)), and "For Mac" with a link for [GlobalProtectMac-5.0.0.pkg](#).

### 2. Download the GlobalProtect client

- Select the **Mac 32/64 bit GlobalProtect agent**.



- Click **GlobalProtectMac-x.x.pkg** to install the application.



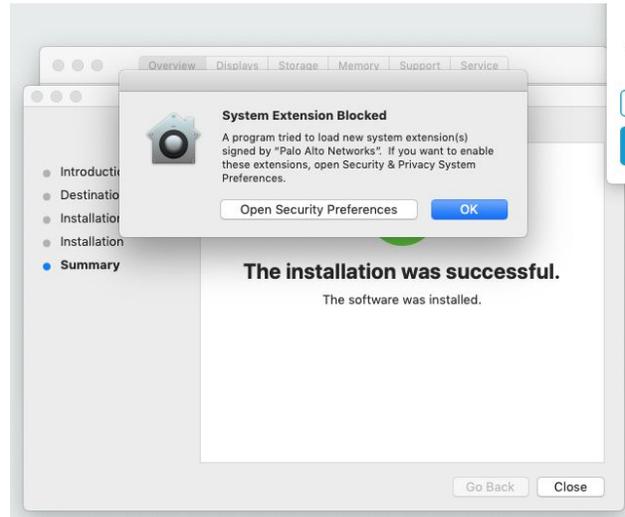
# Installing GlobalProtect Remote Access Client

## 2. Install GlobalProtect

Double-click to run the downloaded install file. After it installs, you will see the following prompt.

Click "Open Security Preferences" to change Security settings.

**Note:** If you accidentally click "OK", open System Preferences and then click "Security & Privacy".

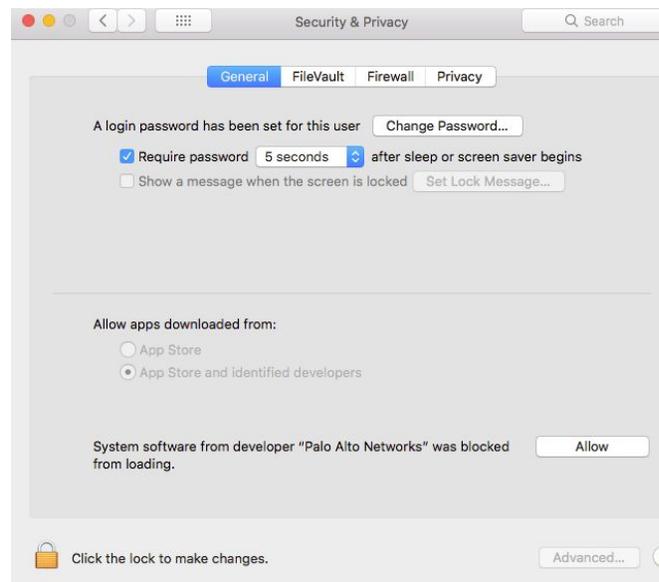


## 3. Allow "Palo Alto Networks"

At the bottom of the Security & Privacy window, you should see a prompt to "Allow" software from developer "Palo Alto Networks".

Click "Allow" and authenticate with your Mac credentials, if necessary. Close out of System Preferences.

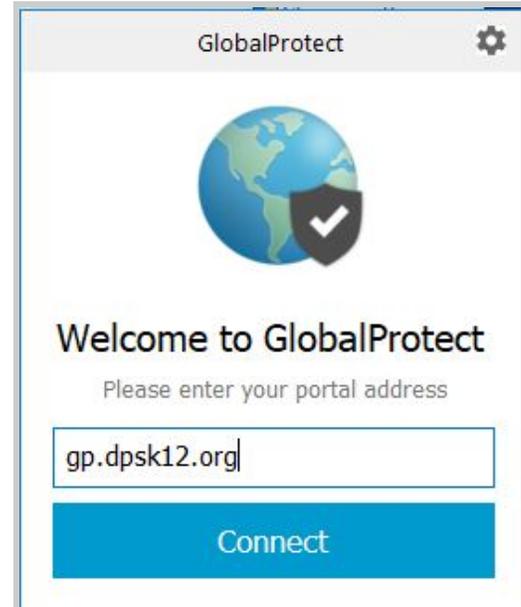
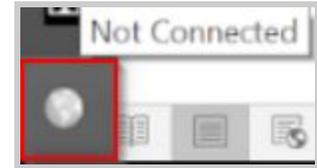
Click the GlobalProtect globe icon in your menu bar and press "Connect". Authenticate with your DPS credentials.



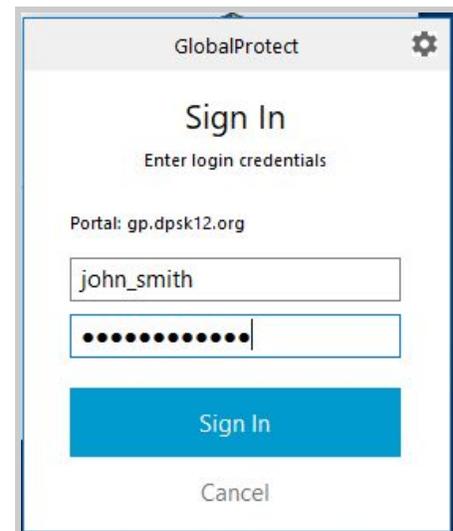
# Installing GlobalProtect Remote Access Client

## 3. Installation Complete

- Click the **Globe Icon** on the **Menu Bar**.
- Enter **gp.dpsk12.org** in the Portal Address field.
- Click **Connect**.



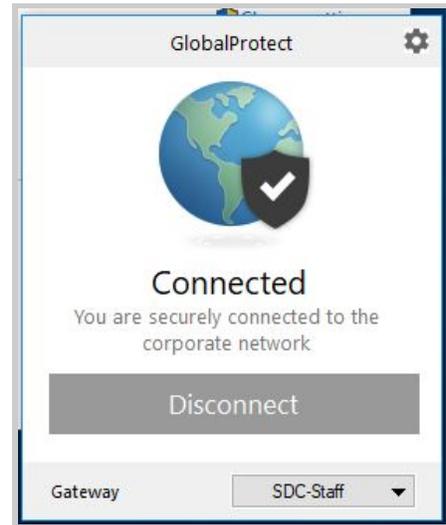
## 4. Log into the GlobalProtect Gateway using your DPS login.



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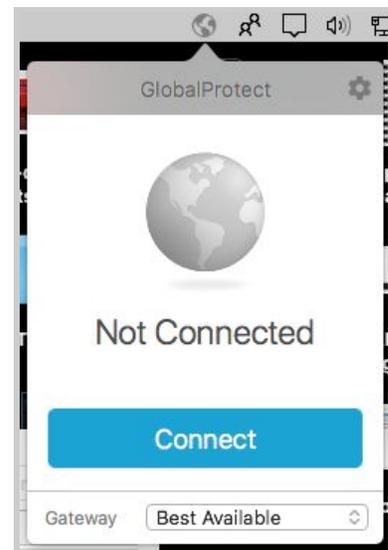
## 5. Success! You are now connected to DPS.

The Globe icon will show connected.



## 6. Reconnect GlobalProtect

Click the **Globe Icon** in the System tray to open the login prompt and reconnect



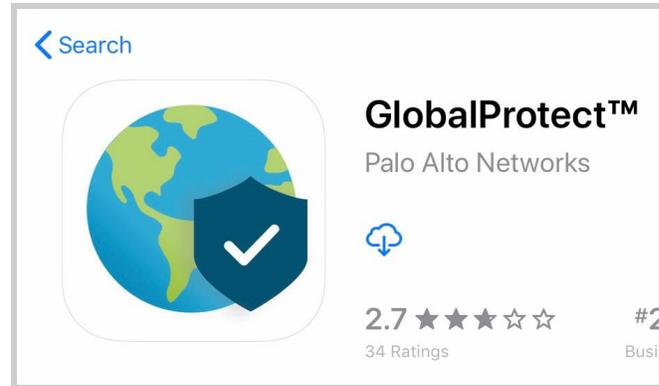
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## Apple iOS (ipad, iphone)

### 1. Navigate to the Apple App store

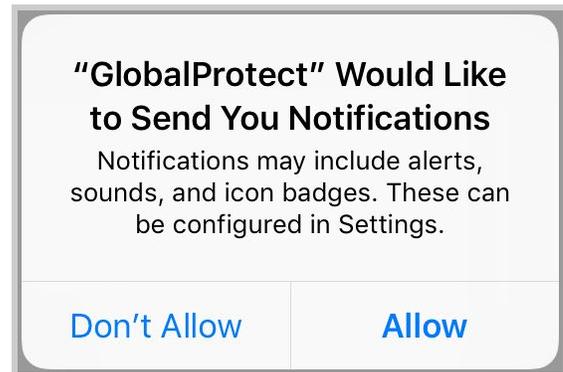
- a. Find and install **GlobalProtect** from the **Apple App Store**.

<https://itunes.apple.com/us/app/globalprotect/id1400555706>



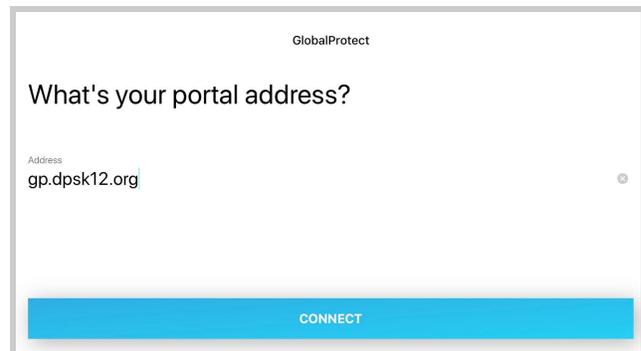
### 2. Request to display notifications

- a. GlobalProtect may display a request to send you Notifications.
- b. Click **Allow**.



### 3. Enter the Portal Address.

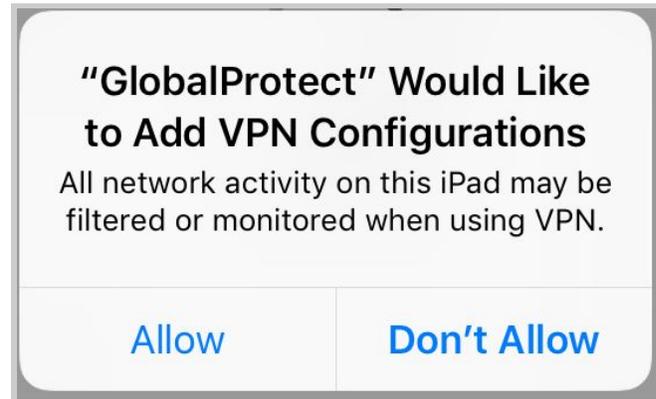
- a. Type **gp.dpsk12.org** in the portal address field.
- b. Click the **Connect** button.



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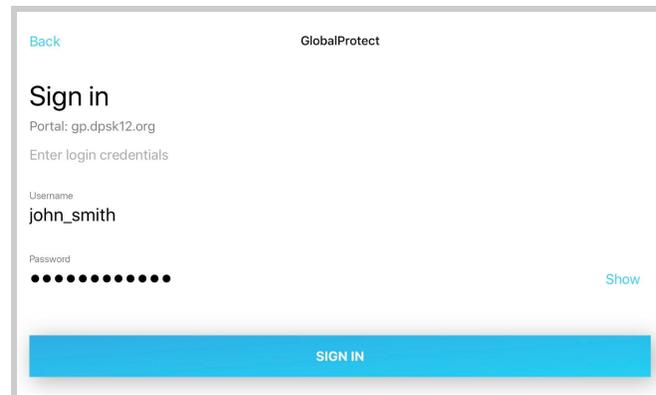
## 4. Add VPN Configurations

- a. iOS may display a **warning** that VPN services are being added.
- b. Click **Allow**.



## 5. Login

- a. Enter your regular DPS username and password.
- b. Click **Connect**.



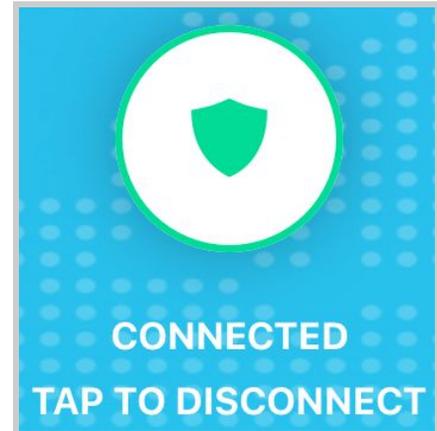
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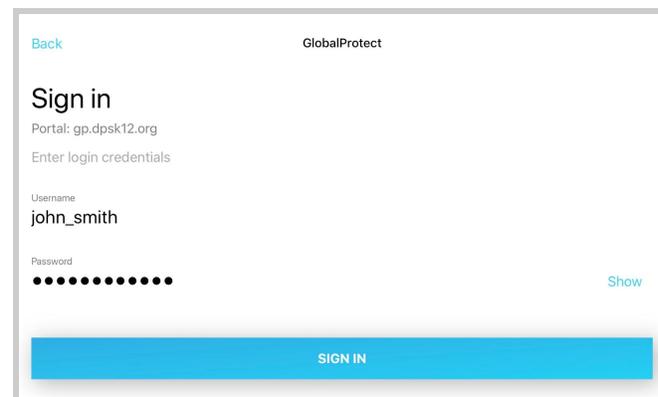
## 6. To Disconnect the VPN

- Open the **GlobalProtect** App.
- Click the **Shield** to Disconnect.



## 7. To Reconnect GlobalProtect

- Open the **GlobalProtect** App.
- Click the **Shield** to Connect.
- Enter your regular DPS username and password.
- Click the **Connect** button.

A screenshot of the GlobalProtect sign-in screen. At the top left is a 'Back' link and at the top right is the text 'GlobalProtect'. The main heading is 'Sign in'. Below it, the portal URL 'Portal: gp.dpsk12.org' is shown, followed by the instruction 'Enter login credentials'. There are two input fields: 'Username' with the value 'john\_smith' and 'Password' with a masked password of ten dots. A 'Show' link is next to the password field. At the bottom, there is a large blue button labeled 'SIGN IN'.